

CERTIFICATE

This is to certify that Afsana. N, Presently perusing BBM final year from the MES institute of Management Bangalore was actively involved & successfully completed her project work –Study on Analytical study of job rotation in manufacturing industries & its impact on employee welfare during the period from 3rd February to 20th February 2020 as a part of final year syllabus requirement of the Bangalore university

This project was guided & mentored by Sudheendra M.G- Head-Operations – South India at Fact Personnel Private limited- India's premier recruitment company

We wish her all the best in her future endeavors

Thanks & Regards


Sudheendra M.G

Head- Operations

South India





Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

BRANCHES

MUMBAI (HO)

Phone: +91-022-6650 0700
Fax : +91-022-2305 0350
e-mail: fp@factjobs.com

AHMEDABAD

Phone: +91-079-6612 7000
e-mail: ahm@factjobs.com

HYDERABAD

Phone: +91-040-4030 0400
e-mail: hyd@factjobs.com

PUNE

Phone: +91-020-6608 0693
e-mail: pune@factjobs.com

BANGALORE



UNIVERSITY

**“A STUDY ON EMPLOYEE WELFARE MEASURES AT FACT
PERSONNEL”**

SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS OF THE
BANGALORE UNIVERSITY FOR DEGREE IN

BACHELOR OF BUSINESS ADMINISTRATION
FOR THE YEAR 2019-20

SUBMITTED BY

AFSANA. N

REG NO. 17GFC26001

UNDER THE GUIDANCE OF

Mr. VIJAYKUMAR

M.B.A., K-SET

DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S INSTITUTE OF MANAGEMENT
DEPARTMENT OF COMMERCE AND MANAGEMENT
RAJAJINAGAR, BANGALORE- 560010



BANGALORE UNIVERSITY
PROJECT REPORT ON
A STUDY ON RECRUITMENT AND SELECTION
SUBMITTED IN PARTIAL FUFILLMENT OF THE REQUIREMENTS
OF BACHELOR OF BUSINESS ADMINISTRATION DEGREE COURSE
OF BANGALORE UNIVERSITY

BY

Mr. Ajith.R

REG NO: 17GFC26002



UNDER THE GUIDANCE OF
Mr.M Vijay Kumar
MBA KSLET
ASSISTANT PROFESSOR
IN DEPT. OF COMMERCE AND MANAGEMENT
M.E.S INSTITUTE OF MANAGEMENT
RAJAJINAGAR
BANGALORE-560010



ರಾಜಾಜಿನಗರ ಕಿಡ್ನಿ ಕೇರ್ ಆಸ್ಪತ್ರೆ

(ಪರಿಪೂರ್ಣ ಮೂತ್ರರೋಗ ಚಿಕಿತ್ಸಾ ಕೇಂದ್ರ)

RAJAJINAGAR KIDNEY CARE HOSPITAL

(COMPREHENSIVE UROLOGY CARE)

(A Unit of Bangalore West Urologists Pvt. Ltd.)

No. 6, 3rd Cross, 1st 'R' Block, Rajajinagar, Bangalore-560 010. Ph.: 080-23470828, 8105520012/13/14

INTERNSHIP LETTER

TO WHOMSOEVER IT MAY CONCERN

This letter is to certify that Mr. AJITH R has successfully completed his internship programme of 4 weeks with RAJAJINAGAR KIDNEY CARE HOSPITAL. His internship tenure was from 11-02-2020 to 09-03-2020. He worked with HR department and was actively and diligently involved in the projects and task assigned to him.

During the span, we found him as punctual and hardworking person. his learning powers are good and he picks up swiftly. His feedback and evolution proved that he learned keenly.

We wish him a bright future ahead.

For Designation: HR DEPARTMENT

RAJAJINAGAR KIDNEY CARE HOSPITAL

RESPECTED HR

RAJAJINAGAR KIDNEYCARE HOSPITAL
(A Unit of Bangalore West Urologists Pvt. Ltd.)

No. 6, 3rd Cross, 1st 'R' Block
Rajajinagar, Bangalore-560 010

Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr.Akshith.P** bearing the Register No. **17GFC26003**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON CUSTOMER SATISFICATION TOWARDS HONDA ACTIVA"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place:Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



ARISE, AWAKE, STOP NOT TILL THE GOAL IS REACHED

Mysore Education Society (Regd.)



M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Archana Urs V bearing the Register No. 17GFC26004 , student of third year BBA of our college has prepared a project report titled "A STUDY ON HR CHALLENGES AND OPPORTUNITIES IN TEXTILE INDUSTRY WITH REFERANCE TO GOKALDAS EXPORTS LTD", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place:Bangalore

sharada.s

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



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Mysore Education Society (Regd.)

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Arshad Ali** bearing the Register No. **17GFC26005**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON CUSTOMER SATSIFICATION ON EVENT MANAGEMENT WITH REFERENCE TO HEERA CATERARS PVT LTD**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S
Signature
Principal

MES Institute of Management
Raiajinagar, Bangalore-560 010

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Mysore Education Society (Regd.)

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Balaji.K** bearing the Register No. **17GFC26006**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON WORKING CAPITAL MANAGEMENT IN COUNTRY CLUB"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

sharada-s

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



MES INSTITUTE  **OF MANAGEMENT**

Vidya Vihar, 25/1. 17th Main, II Block, Rajajinagar, Bangalore – 560 010

Date: 26/9/2020

CERTIFICATE

This is to certify that **Miss. Bhumika S** bearing the Register No.: **17GFC26008**, student of final year B.B.A. of our college has prepared a project report titled “**A STUDY ON CASH MANAGEMENT AND WORKING CAPITAL MANAGEMENT WITH REFERENCE TO INDIAN OIL CORPORATION LIMITED**”, as a partial fulfilment of requirements for the award of Bachelor’s degree in Business Administration for the academic year 2019-2020 submitted to Bangalore University.

Date: 26/09/2020

Place: Bangalore

Sharada S

Signature

PRINCIPAL

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Chandan R** bearing the Register No. **17GFC26009**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON CUSTOMER SATISFICATION TOWARDS ASIAN PAINTS"**, as a partial fulfilment of requirements for the award of Bachelor's degree in **Business Administration** for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

ARISE, AWAKE, STOP NOT TILL THE GOAL IS REACHED



Mysore Education Society (Regd.)

MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code : 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128821 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that **Mr Darshan H** bearing the Register umber **17GFC 26010**, student of VI semester BBA of our college has prepared a project report titled "**A study on developing and implementing promotional strategies at JALARAM wood industries**" as a partial fulfilment of the requirement for the academic year 2019-20 submitted to Bangalore Central university.

Date: 24/4/2019

Hormu M.S.
Signature of the Guide

Place: Bangalore.

sharada S
Principal
Principal
M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Ms. Deenu K** bearing the Register No. **17GFC26011**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON WORK CULTURE, SAFETY MEASURES AND GRIEVANCE HANDLING WITH REFERENCE TO RAMAIAH MEMORIAL HOSPITAL"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



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BANGALORE  UNIVERSITY

A PROJECT REPORT ON

**“AN ANALYTICAL STUDY OF JOB ROTATION IN
MANUFACTURING INDUSTRIES AND ITS IMPACT ON
ORGANIZATIONAL PERFORMANCE WITH REFERENCE TO AGNI
MOTORS”**

**SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENT FOR THE
AWARD OF THE DEGREE OF BACHELOR OF BUSINESS ADMINISTRATION
2019-20**

OF

BANGALORE UNIVERSITY

Under the guidance of

Mrs Rohini Patil LLM, MBA (Ph.D.)

Submitted By

DEEPTI . S

Reg.No. 17GFC26012

DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S INSTITUTE OF MANAGEMENT

AFFILIATED TO BANGALORE UNIVERSITY,

RAJAJINAGAR,

BANGALORE – 560010

Submitted to

Bangalore University, Gnana Bharathi campus, Bangalore,

Karnataka 560056

COMPANY CERTIFICATE

AGNI MOTORS

No 1165 & 1174, Mookambika Temple Road, Mechhall,
Near Forest Gate, Magad Road, Bangalore - 560 091, INDIA
Te: 080-2853 6618 / 2853 6619 / 2853 6620
E mail: info@agnimotors.in www.agnimotors.in



Ref. AMA/ADMIN/200165

Date: 18-02-2020

CERTIFICATE

This is to certify that Ms. Deepti S (USN: 17GFC26012), presently pursuing BBA., Final Year, from M.E.S. Institute Of Management, Bangalore, was actively involved and has successfully completed her project work-study on "Analytical study of Job rotation in manufacturing industries and it's impact on organizational performance." during the period 11th January, 2020 to 27th January, 2020 as a part of Final Year curriculum requirement, Bangalore University.

The necessary guidance for this project was given by Mr. M C Ashok, Manager – HR & Admin, Agni Motors.

We wish you all the success for your future endeavors.

For AGNI MOTORS


Venkatesha B.M
Partner


Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.



M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Dhamini C bearing the Register No. 17GFC26013, student of third year BBA of our college has prepared a project report titled "FINANCIAL CONSTRAINTS AT KARNATAKA VIDYUTHKARKHANE LIMITED", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Sharada S
Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Ganesh K** bearing the Register No. **17GFC26015**, student of third year BBA of our college has prepared a project report titled "**HOW TO INCREASE CONSUMER WALK-IN, IN BIG-BAZAAR**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

sharada.s

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

ARISE, AWAKE, STOP NOT TILL THE GOAL IS REACHED



A PROJECT REPORT ON
“A STUDY ON SOLVENCY POSITION OF GLOBAL CLOTHING PVT LTD.”

SUBMITTED IN PARTIAL FULFILMENT OF THE REQUIREMENT OF THE BANGALORE UNIVERSITY FOR THE AWARD OF THE DEGREE IN BACHELORES OF BUSINESS ADMINISTRATION COURSE OF BANGALORE UNIVERSITY

Submitted by

GAURAV K

(Reg No: 17GFC26016)

UNDER THE GUIDANCE OF

Ms. POORNIMA G M

Asst. Professor, M.Com, K-SET, NET, (CA)

DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S. INSTITUTE OF MANAGEMENT

RAJAJINAGAR

BANGALORE-560010

2019-20

TO WHOM SOEVER IT MAY CONCERN

This is to certify that Mr. Gaurav.K Reg No. 17GFC26016 a student of M.E.S Institute of management, Rajajinagar, Bangalore has completed his project successfully on "A study on Solvency Position of Global Clothing Pvt Ltd". During the project work we found that the student is sincere, regular and hardworking in gathering the required information from 11.02.2020 to 11.03.2020.

His conduct during the project was found to be good and we wish him all the very best for his future career.

For Global Clothing Pvt Ltd


(K Sarayanan)



General Manager

Date: 15.03.2020



Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

BANGALORE  UNIVERSITY

A PROJECT REPORT ON
**“A STUDY ON PROFITABILITY ANALYSIS
WITH REFERENCE TO
GLOBAL CLOTHING PVT LTD”**

Submitted in partial fulfillment of the requirement for the award of degree of
BACHELOR OF BUSINESS ADMINISTRATION
OF
BANGALORE UNIVERSITY

Submitted By

GIRISH B.M

Reg. No. 17GFC26017

Under the guidance of

Mrs. Sushmitha V, M.COM, NET, K-SET

Asst. Professor, MES Institute of Management



**DEPARTMENT OF MANAGEMENT
M.E.S INSTITUTE OF MANAGEMENT
RAJAJINAGAR
BANGALORE - 560010**

2019-20

TO WHOM SOEVER IT MAY CONCERN

This is to certify that Mr. GIRISH B.M Reg No. 17GFC26017 a student of M.E.S Institute of management, Rajajinagar, Bangalore has completed his project successfully on "A study on Profitability Analysis with reference to Global Clothing Pvt Ltd". During the project work we found that the student is sincere, regular and hardworking in gathering the required information from 11.02.2020 to 11.03.2020.

His conduct during the project was found to be good and we wish him all the very best for his future career.

For Global Clothing Pvt Ltd


(K Saravanan)



General Manager

Date: 15.03.2020



Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.



BANGALORE UNIVERSITY

**“A STUDY ON PERFORMANCE APPRAISAL PROCESS AT
SK PAINTS AND CHEMICALS “**

SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS OF THE BANGALORE
UNIVERSITY FOR DEGREE IN
BACHELOR OF BUSINESS ADMINISTRATION
FOR THE YEAR 2019-20

PROJECT REPORT BY
GOPAL.T.GOWDA
REG NO. 17GFC26018

UNDER THE GUIDANCE OF
Mrs. SANJANA.S (M.Com, MBA)
DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S INTITUTE OF MANAGEMENT
RAJAJINAGAR, BANGALORE 560010



TO WHOMSOEVER IT MAY CONCERN

This Is To Certify That **GOPAL.T.GOWDA** Student Of Bachelor Of Business Of Administration From **MES Institute Of Management**, Bangalore Has Successfully Completed His Summer Training Program For A Period Of 1st Month With Us From **1st Feb, 2020 To 1st March, 2020**, He Has Under Taken The Project Of a "**STUDY ON PERFORMANCE APPRAISAL PROCESS AT SK PAINTS AND CHEMICALS**" Which He Has Completed Successfully

During His Project Tenure In The Organization. We Found Him Hard Working, Sincere And Diligent Person An His Behavior And Conduct Was Good During The Project.

We Wish Him All The Best For His Future Endeavors



Authorised Signatory

Sharada S

Principal
M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.



BANGALORE UNIVERSITY

PROJECT REPORT ON

A STUDY ON TRAINING AND DEVELOPMENT IN RAJAJINAGAR

KIDNEY CARE HOSPITAL

SUBMITTED IN PARTIAL FUFILLMENT OF THE REQUIREMENTS OF

BACHELOR OF BUSINESS ADMINISTRATION DEGREE COURSE OF

BANGALORE UNIVERSITY

BY

Mr. GURUKIRAN GOWDA.N

REG NO: 17GFC26019



UNDER THE GUIDANCE OF

Smt. NALINI.N

M.A (Economics), M.Phil, MBA

ASSISTANT PROFESSOR

IN DEPT. OF COMMERCE AND MANAGEMENT

M.E.S INSTITUTE OF MANAGEMENT

RAJAJINAGAR

BANGALORE-560010



ರಾಜಾಜಿನಗರ ಕಿಡ್ನಿ ಕೇರ್ ಆಸ್ಪತ್ರೆ

(ಪರಿಪೂರ್ಣ ಮೂತ್ರರೋಗ ಚಿಕಿತ್ಸಾ ಕೇಂದ್ರ)

RAJAJINAGAR KIDNEY CARE HOSPITAL

(COMPREHENSIVE UROLOGY CARE)

(A Unit of Bangalore West Urologists Pvt. Ltd.)

No. 6, 3rd Cross, 1st 'R' Block, Rajajinagar, Bangalore-560 010. Ph.: 080-23470828, 8105520012/13/14

INTERNSHIP LETTER

TO WHOMSOEVER IT MAY CONCERN

This letter is to certify that **Mr. GURUKIRAN GOWDA N** has successfully completed his internship programme of 4 weeks with RAJAJINAGAR KIDNEY CARE HOSPITAL. His internship tenure was from 11-02-2020 to 09-03-2020. He worked with HR department and was actively and diligently involved in the projects and task assigned to him.

During the span, we found him as punctual and hardworking person. his learning powers are good and he picks up swiftly. His feedback and evolution proved that he learned keenly.

We wish him a bright future ahead.

For Designation: **HR DEPARTMENT**

RAJAJINAGAR KIDNEY CARE HOSPITAL

RESPECTED HR

RAJAJINAGAR KIDNEYCARE HOSPITAL

(A Unit of Bangalore West Urologists Pvt. Ltd.)

No. 6, 3rd Cross, 1st 'R' Block

Rajajinagar, Bangalore-560 010

Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

BANGALORE



UNIVERSITY

**“A STUDY ON RECRUITMENT PROCESS AT
PROCESS WARE SYSTEM PVT LTD “**

SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS OF THE
BANGALORE UNIVERSITY FOR DEGREE IN

BACHELOR OF BUSINESS ADMINISTRATION
FOR THE YEAR 2019-20

SUBMITTED BY
KATHYAYINI. N
REG NO. 17GFC26020

UNDER THE GUIDANCE OF
Mrs. S.SANJANA
M.com., M.B.A.

DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S INTITUTE OF MANAGEMENT
DEPARTMENT OF COMMERCE AND MANAGEMENT
RAJAJINAGAR, BANGALORE- 560010

Processware Systems Pvt. Ltd.

33, P T Street, Basavanagudi, Bangalore - 560 004. India
Phone : 91 80 26579635, 26572188 Fax : 91 80 26572365
e-mail : info@processwaresystems.com
Visit us at www.processwaresystems.com



Ref No: PSPL/MES (HRD)/2019-20/153

Date 26/02/2020

CERTIFICATE

This is to certify that **Ms. Kathyayini N, Reg No 17GFC26020** Final Year BBA Student from MES Institute of Management, Bangalore done Internship on "**Study on Recruitment Process**" at Processware Systems Pvt Ltd, Bangalore 560004,

From: 06 January 2020 to 20 January 2020

During her Internship in our Company, we found her character conduct is good

We wish her success in Life and Career

Thanking You,

For Processware Systems Pvt Ltd

Umesh N
(Manager Systems & Development)

Sharada S
Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.





Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Kishore.R Kulkarni** bearing the Register No. **17GFC26021**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON CUSTOMER RETENTION STRATEGY AT AIRTEL**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place:Bangalore

Sharada.S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

ARISE, AWAKE, STOP NOT TILL THE GOAL IS REACHED

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Mr. Madhusudhan.S bearing the Register No. **17GFC26022**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON MOBILE BANKING WITH SPECIFIC REFERENCE TO UJJIVAN SMALL FINANCE BANK"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/7/2020

Place: Bangalore

sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. T.J.Manoj Nayaka** bearing the Register No. **17GFC26045**, student of third year BBA of our college has prepared a project report titled **“A STUDY ON EMPLOYEE SATISFACTION WITH REFERENCE TO BOSCH LTD ”**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

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'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Manoj.V** bearing the Register No. **17GFC26024**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON CAPITAL BUDGETING IN G.K.TRAVELS**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020.

Place: Bangalore



sharada S
Signature

Principal
MES Institute of Management
Rajajinagar, Bangalore-560 010

Mysore Education Society (Regd.)



M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Monica R bearing the Register No. 17GFC26025, student of third year BBA of our college has prepared a project report titled "A Study on Unique Management Practices of Un-Incorporated Small Business", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

TRUST YOUR EFFORTS UNTIL THE GOAL IS REACHED

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Monika K bearing the Register No. 17GFC26026, student of third year BBA of our college has prepared a project report titled "A STUDY ON INVESTMENT ANALYSIS WITH REFERENCE TO VRL LOGISTICS LTD", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms.Monitha.M.G. bearing the Register No.17GFC26027 , student of third year BBA of our college has prepared a project report titled "A STUDY ON EMPLOYEE ATTRITION AND RETENTION STRATEGY IN ACUMENTRIX PVT LIMITED", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

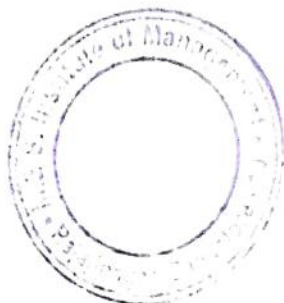
Date: 26/9/2020

Place:Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010





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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr.S.Nanda Kishore** bearing the Register No. **17GFC26028**, student of third year BBA of our college has prepared a project report titled **“PERFORMANCE APPRAISAL AND ITS EFFECTIVENESS TOWARDS NARANG PLASTICS PRIVATE LIMITED”**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Nandan K** bearing the Register No. **17GFC26029**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON EFFECT OF ADVERTISEMENT ON BRAND PERCEPTION WITH SPECIAL REFERENCE TO MODERN FOOD ENTERPRISES PVT LTD"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Pooja S bearing the Register No. 17GFC26037, student of third year BBA of our college has prepared a project report titled "A STUDY ON INTERNET BANKING WITH REFERENCE TO STATE BANK OF INDIA (BASAWESHWAR NAGAR)", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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M.E.S. INSTITUTE OF MANAGEMENT

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College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Prajwal G Baglae** bearing the Register No. **17GFC26030**, student of third year BBA of our college has prepared a project report titled **“A STUDY ON BUDGETARY CONTROL WITH REFERENCE TO INDIAN OIL CORPORATION LIMITED”**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

BANGALORE



UNIVERSITY

A PROJECT REPORT ON

“A STUDY ON PERFORMANCE APPRAISAL”

WITH REFERENCE TO

RELIANCE JIO

SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENT

FOR THE AWARD OF DEGREE OF

BACHELOR OF BUSINESS ADMINISTRATION

COURSE OF

BANGALORE UNIVERSITY

Submitted By

PRARTHANA H

Reg. No. 17GFC26031

Under the guidance of

Ms. POORNIMA G M

M.Com, K-SET, NET, (CA)

(MES Institute of Management)



DEPARTEMENT OF MANAGEMENT

M.E.S INSTITUTE OF MANAGEMENT

RAJAJINAGAR

BANGALORE - 560010

2019-2020



Reliance Jio
Infocomm Limited

Reliance Jio Infocomm Limited
RMZ Icon, no 560052,
51, Cunningham Rd, Vasanth
Nagar, Bengaluru, Karnataka -
560051
Tel.: +91 22 3044 3302/3303
Fax: +91 22 3044 3302
www.jio.com

March 09, 2020

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms.Prarthana.H student of **Bachelor of Business Administration** from **MES Institute of Management, Bangalore** has successfully completed her training programme for a period of 15 days with us. She has undertaken the project of a "**Study of Performance Appraisal at Reliance Jio Infocomm**", which she has completed successfully.

During the project tenure in the organization, we found her hard working, sincere and diligent person and her behavior and conduct was good during the project.

We wish all the best for her future endeavours.



Rohit Malhotra
(Team Leader)

sharada S

Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.



Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

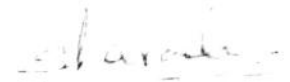
Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Prithviraj K.S** bearing the Register No. **17GFC26032**, student of third year BBA of our college has prepared a project report titled "**A study on customer perception and satisfaction towards Bajaj Pulsar DTS-i**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010





Mysore Education Society (Regd.)

MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code : 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that **Mr Purvik K M** bearing the Register umber **17GFC 26033**, student of VI semester BBA of our college has prepared a project report titled "**A study on customer satisfaction- VRL logistics**" as a partial fulfilment of the requirement for the academic year 2019-20 submitted to Bangalore Central university.

Date:

25/3/2019.

Signature of the Guide

Place:

Bangalore

Sharada S
Principal

Principal
M.E.S. Institute of Management
Rajajinagar, Bangalore - 560 010.

**"INTERNET BANKING WITH REFERANCE TO STATE BANK
OF INDIA"**

(RAJAJINAGAR BRANCH)

SUBMITTED IN PARTIAL FULFILLMENT FOR

THE AWARD OF THE DEGREE OF

BACHELOR IN BUSINESS ADMINISTRATION

FOR THE YEAR 2019-20

UNDER THE GUIDANCE OF

SMT. NALINI .N M.A(ECONOMICS),M.PHIL,MBA

ASSISTANT PROFESSOR

SUBMITTED BY

RANJANA B.M

REGISTER NUMBER: 17GFC26034



M .E.S INSTITUTE OF MANAGEMENT

DEPARTMENT OF COMMERCE AND MANAGEMENT

RAJAJINAGAR,BANGALORE-20



State Bank of India

Rajajinagar 2nd block Branch,
2040, 19th Main Road,
Rajajinagar 2nd Block,
Bangalore - 560010

PH : 080-25943206

FAX : 080-25943207

DATE: 20.03.2020

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Kanchana B.M., studying in M.E.S Institute of Management having college ID NO: 1209526034 has successfully completed her project on Internet Banking related to SBI from 28.12.2019 to 20.03.2020. During the above period, we found that she was punctual, hardworking and her performance was good.

We wish her all the very best for the future assignments.

For STATE BANK OF INDIA

[Signature]
Branch Manager
Rajajinagar 2nd Block (19078), Bangalore - 560010.
BRANCH MANAGER



Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. **Rashmi.N** bearing the Register No. **17GFC26035**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON WORKING CAPITAL MANAGEMENT IN A START UP COMPANY OF RUR EBANQ SOUHARDA CO-OPERATIVE LTD**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 30/9/2020

Place: Bangalore

Sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Ronith Evander** bearing the Register No. **17GFC26036**, student of third year BBA of our college has prepared a project report titled "**A Study on The Strategies Being Used By The Companies Actively Competing Within The Indian Over-The-Top Service Market With Specific Reference To The Application of Game Theory**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore



Sharada S
Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms. Sadiya. bearing the Register No. 17GFC26038 , student of third year BBA of our college has prepared a project report titled "A STUDY ON PERFORMANCE APPRAISAL SYSTEM WITH REFERENCE TO ALLIED REAP SEED AGRICULTURE PVT LTD", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010



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BANGALORE



UNIVERSITY

A PROJECT REPORT ON

“A STUDY ON CUSTOMER SATISFACTION on MAHINDRA AND MAHINDRA
at Bangalore (Rajajinagar).”

Submitted in partial fulfillment of the requirement for the award of degree of

BACHELOR OF BUSINESS ADMINISTRATION

OF

BANGALORE UNIVERSITY

Submitted By

SAGAR PARIKH KALPESH MANUBHAI

Reg. No. 17GFC26039

Under the guidance of

Mrs. VINUTHA T. N

Asst. Professor, MES Institute of Management



DEPARTEMENT OF MANAGEMENT

M.E.S INSTITUTE OF MANAGEMENT

RAJAJINAGAR

BANGALORE - 560010

2019-20

TO WHOM SOEVER IT MAY CONCERN

This is to certify that **Mr. SAGAR PARIKH KALPESH MANUBHAI**,
Reg No: 17GFC26039 a student of **M.E.S Institute of management**,
Rajajinagar Bangalore has completed his project successfully on "
A study on **CUSTOMER SATISFACTION OF MAHINDRA &**
MAHINDRA". During the project work we find that the student is
sincere, regular and hardworking in gathering the required
information within the prescribed time limit given to him.

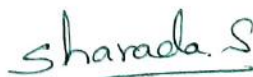
His conduct during the project was found to be good and we wish
him all the very best for his future career.

For,
SIREESH AUTO


MANAGER



Place: Bangalore
Date: 11/4/2020


Principal

M.E.S. Institute of Management
Rajajinagar, BANGALORE - 10.

Mysore Education Society (Regd.)

M.E.S. INSTITUTE OF MANAGEMENT

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College Code : GF

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Ph. ON : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. Shashank.G.M** bearing the Register No. **17GFC26040**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON HUMAN RESOURCE MANAGEMENT IN BANKING SECTOR – STATE BANK OF INDIA**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place: Bangalore

Sharada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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M.E.S. INSTITUTE OF MANAGEMENT

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College Code : GF

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr. SHREYAS RAJU S** bearing the Register No. **17GFC26041**, student of third year BBA of our college has prepared a project report titled **"A STUDY ON CUSTOMER-EMPLOYEE RELATIONS WITH REFERENCE TO GBD PRECISION INDUSTRY"**, as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 30/9/2020.

Place:Bangalore

Charada S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

M.E.S. INSTITUTE OF MANAGEMENT

Affiliated to Bangalore Central University

College Code : GF

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

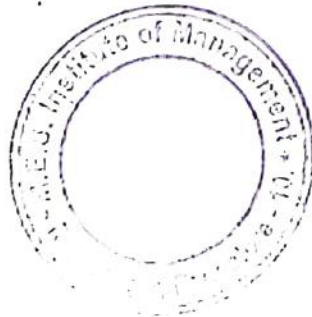
This to certify that Ms. Sonisri G bearing the Register No. 17GFC26042, student of third year BBA of our college has prepared a project report titled "HUMAN CAPITAL MANAGEMENT" CONDUCTED AT "KANVA DAIGNOSTIC SERVICES.PVT.LTD", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place:Bangalore


Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010





Mysore Education Society (Regd.)

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Affiliated to Bangalore Central University

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that **Mr.SUJAY.S.K** bearing the Register No. **17GFC26043**, student of third year BBA of our college has prepared a project report titled "**A STUDY ON CONSUMER BEHAVIOUR OF INTERNET MARKETING**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Sharada S
Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

Place:Bangalore

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Mysore Education Society (Regd.)



MES INSTITUTE OF MANAGEMENT

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College Code : 2807

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that **Ms.Sushmita.U.Gaonkar** bearing the Register No.**17GFC26004**, student of third year BBA of our college has prepared a project report titled "**A Study on Recruitment and Selection with reference to TEXAS Instrument Pvt Ltd**", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date:29.09.2020

Place: Bangalore

Shanade S

Signature

Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

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Ph. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.org.in

CERTIFICATE

This to certify that Ms.Yashaswini B.N bearing the Register No. 17B5C26042, student of third year BBA of our college has prepared a project report titled "A STUDY ON EMPLOYMENT SATISFACTION IN GBD PRECISION", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2019-2020 submitted to Bangalore University.

Date: 26/9/2020

Place:Bangalore

Sharada S

Signature
Principal

MES Institute of Management
Rajajinagar, Bangalore-560 010

