

MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.ln/web/mes-management

CERTIFICATE

This to certify that Mr.Goutham D bearing the Register No: B1823001, student of third year BBA of our college has prepared a project report titled "A Study on training and development"-with reference to Federal Mogul (TENNECO) as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Sharodes Signature

Principal

MES Institute of Management Rajajinagar, Bangalore-560 010



Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company Doddaballapura Road, Yelahanka, Bangalore – 560064, India Tel: 0091 -80 – 4284 1800 / 1802 Fax: 0091 -80 - 28460008

No. HR: PT: 2021

20th AUG 2021

CERTIFICATE

OF COMPLETION

This is to certify that **Goutham D** student of **MES Institute of Management** pursuing Final year BBA has carried out In-Plant Training in our organization from 06-08-2021 to 20-08-2021.

During this period, he was Punctual, Enthusiastic, and Inquisitive. It was pleasure having him with us in this short period.

We wish him bright future and success in his future endeavors.

For FEDERAL-MOGUL GOETZE (INDIA) LIMITED

Muddegowda

Head – Human Resources

Bangalore Campus

Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company

Regd. Office: DLF Prime Towers, 10 Ground Floor, F79 & 80, Okhla Phase – I, New Delhi– 110020.

Tel: 011. 4905 7597

Corporate Identity Number: L74899DL1954PLC002452

Corporate Office: Paras Twin Towers, 10th Floor, Tower B, Sector 54, Golf Course Road, Gurgaon– 122002 Tel.:+91.124.4784530, Fax:+91.124.4292840,www.federalmogulgoetzeindia.net.com









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080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Aashrith K bearing the Register No.B1823001, student third year BBA of our college has prepared a project report titled "A Study On Customer Perception And Satisfaction with reference to Suzuki Motorcycle" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature
PRINCIPAL
MES Institute of Management
Rajajinagar, Bangalore-560 010



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Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. AGAMYA. A. KINHAL bearing the Register No.B1823004, student third year BBA of our college has prepared a project report titled "A Study on the Impact Of Social Media On Employee Productivity With Reference To UCO Bank" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

SPrincipal
MES I Signature Management
Raiajinagar, Bangalore-560 010

Head Office 10, B T M Sarani Kolkatta – 700 001



(Honours your Trust)

Jalahalli Branch, HMT Estate, HMT Post Office, Bangalore – 560 013 Ph:080-28386578/28380401 e_mail:jalaha@ucobank.co.in

UCO/JALA/MIS/2021-22

DATE: 24-08-2021

To:

Ms. Agamya A Kinhal, University Reg No. B1823004, MES Institute of Management, "Vidyavihara"No.25/1 17th Main, 2nd Block, Rajajinagar, Bangalore-560010.

Sub: Competition of your internship program for your Project.

With reference to your college letter dated 09-08-2021 we are pleased to inform that you have successfully completed your internship program at our UCO Bank, Jalahalli, branch from 9-08-2021 to 24-08-2021 which was mandatory under your University guidelines that every management student should associate with an Industry, based on their area of specialization.

We wish you all the best in your future career.

कृते यूको बैंक For UCO BAINK प्रबंधस Manager जालहानी शास्त्र अल्ट्र-560 013 अ.Sernor Wanager 560 013.





MES INSTITUTE OF MANAGEMENT

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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. Arpitha S bearing the Register
No.B1823007, student third year BBA of our college has
prepared a project report titled "A Study On Recruitment and
Selection Process with reference to Endo Medical

Systems" as a partial fulfillment of requirements for the award
of Bachelor's degree in Business Administration for Academic
Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharcole & Signature Principal

MES Institute of Management Raiajinagar, Bangalore-560 010







INTERNSHIP LETTER

Date: 23.08.2021

To Whomsoever it May Concern

This is to clarify that <u>Arpitha</u>, <u>S</u> a student of MES INSTITUTE MANAGEMENT center for management studies has successfully completed her project titled <u>"A STUDY ON RECRUTMENT AND SELECTION PROCESS"</u> on our company with reference to the partial fulfilment of the requirement of BBA degree course of Bangalore Central university.

All the necessary details were provided from our side for establishment of this project.

We with her the very best in all her future endeavors

Thanking You,

With Regards

FOR HNDO MEDICAL SYSTEMS

ENDO MEDICAL SYSTEMS
Proprietor



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080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. ASHMITHA MURTHY bearing the Register No.B1823008, student third year BBA of our college has prepared a project report titled "A Study on Mobile Banking With Specific Reference To UJJIVAN Small Finance Bank" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Place: Bangalore

Signature

Sharade S

Principal

MES Institute of Management Raiajinagar, Bangalore-560 010

"A STUDY ON MOBILE BANKING WITH SPECIFIC REFERENCE TO UJJIVAN SMALL FINANCE BANK"



BANGALORE CITY UNIVERSITY

A PROJECT REPORT ON

"A STUDY ON MOBILE BANKING WITH SPECIFIC REFERENCE TO UJJIVAN SMALL FINANCE BANK"

SUBMITTED IN PARTIAL FULFILMENT OF THE REQUIREMENT OF THE BANGALORE CITY UNIVERSITY FOR THE AWARD OF THE DEGREE IN BACHELORES OF BUSINESS ADMINISTRATION COURSE OF BANGALORE CITY UNIVERSITY

Submitted by

ASHMITHA MURTHY

(Reg No. B1823008)

UNDER THE GUIDANCE OF

Ms. SHAHENAZ BANU S

Asst. Professor, M.com, NET, K-SET

DEPARTMENT OF COMMERCE AND MANAGEMENT



M.E.S. INSTITUTE OF MANAGEMENT

RAJAJINAGAR

BANGALORE-560010

2020-2021



MES INSTITUTE OF MANAGEMENT

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Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr. Bharath Gowda K R bearing the Register No: B1823009, student of third year BBA of our college has prepared a project report titled "A Study on Employee Benefits and Satisfaction"- with reference to Kalyani Motors as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Principal
Signature
MES Institute of Wanagement
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

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'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. BHARGAV RAM bearing the Register No.B1823010, student third year BBA of our college has prepared a project report titled "A Study on Consumer Perception Towards KS&DL" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

Principal

MES Institute of Management Raiajinagar, Bangalore-560 010

CSE110KA1980SGC003871



ಕರ್ನಾಟಕ ಸೋಪ್ಸ್ ಅಂಡ್ ಡಿಟರ್ಜೆಂಟ್ಸ್ ಲಿಮಿಟೆಡ್ (ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಒಂದು ಉದ್ಯಮ)

Karnataka Soaps & Detergents Limited

(A Government of Karnataka Undertaking)



KSDL/HRD/59[C]-A/21-22/42/

Date: 25.08.2021

CERTIFICATE

This is to certify that Mr. Bhargav Ram. K. M Reg No: B1823010, Student of BBA MES Institute of Management Vidyavihara, #25/1, 17 Main, 2nd Block. Rajajinagr Bengaluru-560010 has completed his Project work on "A Study on Consumer Perception" at Karnataka Soaps & Detergents Limited, Bengaluru-560055, from: 31.07.2021 to 25.08.2021.

Wishing him all the best for future Career.

ASST.GENERAL MANAGER [Human Resource & Development]

AMBIKA RAMRAO

Asst. General Manager (HRD) Karnataka Soaps & Detergents Limited (A Government of Karnataka Undertaking) Bangalore - 560 055



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080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr. Chandan Gowda K bearing the Register No: B1823013, student of third year BBA of our college has prepared a project report titled "A Study on Effectiveness of Training and Development"- with reference to Kalyani Motors as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Signature

MES Institute of Management Rajajinagar, Bangalore-560 016



MES INSTITUTE OF MANAGEMENT

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'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

. Off : 080 23128821 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Chandan Prasad R bearing the Register No.B1823014, student third year BBA of our college has prepared a project report titled "A Study On Employee Satisfaction with reference to Tenneco" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature Princip

MES Institute of Managemen Raiajinagar, Bangalore-560 010



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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Chandru Kumar B bearing the Register No.B1823015, student third year BBA of our college has prepared a project report titled "A Study On Recruitment and Selection Process with reference to Tenneco" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharacle Signature

Principal

MES Institute of Management

Rakajinagar, Bangalore-560 010



Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company Doddaballapura Road, Yelahanka, Bangalore – 560064, India

Tel: 0091 -80 - 4284 1800 / 1802 Fax: 0091 -80 - 28460008

No. HR: PT: 2021

20th AUG 2021

CERTIFICATE

OF COMPLETION

This is to certify that **Chandru Kumar B** student of **MES Institute of Management** pursuing Final year BBA has carried out In-Plant Training in our organization from 06-08-2021 to 20-08-2021.

During this period, he was Punctual, Enthusiastic, and Inquisitive. It was pleasure having him with us in this short period.

We wish him bright future and success in his future endeavors.

For FEDERAL-MOGUL GOETZE (INDIA) LIMITED

Muddegowda

Head – Human Resources

Bangalore Campus

Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company

Regd. Office: DLF Prime Towers, 10 Ground Floor, F79 & 80, Okhla Phase - I, New Delhi- 110020.

Tel: 011. 4905 7597

Corporate Identity Number: L74899DL1954PLC002452

Corporate Office: Paras Twin Towers, 10th Floor, Tower B, Sector 54, Golf Course Road, Gurgaon- 122002

Tel.:+91.124.4784530, Fax:+91.124.4292840,www.federalmogulgoetzeindia.net.com









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h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Charan Gowda S bearing the

Register No.B1823016, student third year BBA of our college
has prepared a project report titled "A Study On Hiring

Through Job Portals with reference to Tenneco" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharode Signature

Principal
MES Institute of Management
Raiajinagar, Bangalore-560 010



Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company Doddaballapura Road, Yelahanka, Bangalore – 560064, India Tel: 0091 -80 – 4284 1800 / 1802 Fax: 0091 -80 - 28460008

No. HR: PT: 2021

20th AUG 2021

CERTIFICATE

OF COMPLETION

This is to certify that **Charan Gowda S** student of **MES Institute of Management** pursuing Final year BBA has carried out In-Plant Training in our organization from 06-08-2021 to 20-08-2021.

During this period, he was Punctual, Enthusiastic, and Inquisitive. It was pleasure having him with us in this short period.

We wish him bright future and success in his future endeavors.

For FEDERAL-MOGUL GOETZE (INDIA) LIMITED

Muddegowda

Head - Human Resources

Bangalore Campus

Federal-Mogul Goetze (India) Ltd. A Tenneco Group Company

Regd. Office: DLF Prime Towers, 10 Ground Floor, F79 & 80, Okhla Phase – I, New Delhi– 110020.

Tel: 011. 4905 7597

Corporate Identity Number: L74899DL1954PLC002452

Corporate Office: Paras Twin Towers, 10th Floor, Tower B, Sector 54, Golf Course Road, Gurgaon – 122002 Tel.: +91.124.4784530, Fax: +91.124.4292840, www.federalmogulgoetzeindia.net.com

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h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. CHINMAYEE CHINWAL KS
bearing the Register No.B1823017, student third year BBA of
our college has prepared a project report titled "A Study on the
Empowerment With Reference To Sai International" as a
partial fulfillment of requirements for the award of Bachelor's
degree in Business Administration for Academic Year 20202021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature Principal

MES Institute of Management Rajajinagar, Bangalore-560 010



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. Off : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

19-08-2021

To

Manager.

Yamaha Motors Pvt Ltd

No. 2. Whitefield Main Rd, Brooke Bond First Cross.

Whitefield, Bengaluru-560066.

Dear Sir/Madam.

Sub - Project Report

This is to certify that Mr.Faizan Khan is a bona fide student of our College, presently pursuing Final Year BBA course under Bengaluru City University.

It is mandatory under the University guidelines that every management student should associate with an Industry, based on their area of specialization for a minimum period of one month and complete a Project and submit to the University through their College.

.We thank you very much for the co-operation extended to our student and request you to assist him with his Project requirements. We would like assure you that the student will abide your company rules and confirm the information provided by you will be used strictly for the Project only.

His University Registration no is: B1823018

Thanking you

Sharade S

For MES Institute of Management

PRINCIPAL

MES Institute of Management Rajajinagar, Bangalore-560 010



TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr.FAIZAN KHAN, register No: B1823018, 6th Sem Final year BBA, Student of MES Institute of Management, Rajajinagar, Bangalore has successfully completed his project work on "A STUDY ON BRAND AWARENESS AT YAMAHA MOTORS" for a period of 20 days.

We provided all the required information to the student and completed his project under our guidance.

For Whitefield Yamaha Motors

MANAGER OF STATE OF S

Authorized Signatory



MES INSTITUTE OF MANAGEMENT

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'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

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CERTIFICATE

This is to certify that **Mr. Lokesh S** bearing the Register No.**B1823019**, student third year BBA of our college has prepared a project report titled "**A Study On Consumer**

Perception in Rural Areas towards Pharmacy Services" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

MES Institute of Management Baiajinagar, Bangalore-560 010



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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.In/web/mes-management

CERTIFICATE

This is to certify that **Mr. Manoj C** bearing the Register No.**B1823020**, student third year BBA of our college has prepared a project report titled "**A Study On Hospitality** services with reference to Pavana Residency" as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

PRINCIPAL

MES Institute of Management
Rajajinagar, Bangalore-560 010



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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that **Mr. Manoj N S** bearing the Register No.**B1823021**, student third year BBA of our college has prepared a project report titled "**A Study On Service Quality** and Customer Satisfaction with reference to BSK Pure Cam Industry" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature MES Institute of Management Bajajinagar, Bangalore-560 010



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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Manoj Vamshi C M bearing the Register No.B1823022, student third year BBA of our college has prepared a project report titled "A Study On Customer Satisfaction of Food Service with reference to Pavana Veg & Non-Veg Restaurant" as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

PRINCIPAL

MES Institute of Management Rajajinagar, Bandalore-560 010



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h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in Web management

To

HR Manager,
Aditya Birla Fashion and Retial Pvt Ltd
Building 2, Divyashree Technopolis Yemlur Post,
HAL Old Airport Road,
Bengaluru-560037.

Dear Sir/Madam,

<u>Sub – Project Report</u>

This is to certify that **Mr.Mohammad Abbas Khan** is a bona fide student of our College, presently pursuing Final Year BBA course under Bengaluru City University.

It is mandatory under the University guidelines that every management student should associate with an Industry, based on their area of specialization for a minimum period of one month and complete a Project and submit to the University through their College.

We thank you very much for the co-operation extended to our student and request you to assist him with his Project requirements. We would like assure you that the student will abide your company rules and confirm the information provided by you will be used strictly for the Project only.

His University Registration no is: B1823023

Thanking you sharasle. S

For MES Institute of Management

PRINCIPAL

MES Institute of Management

Rajajinagar, Bangalore-560 010



TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr.MOHAMMAD ABBAS KHAN, register No: B1823023, 6th Sem Final year BBA, Student of MES Institute of Management, Rajajinagar, Bangalore has successfully completed his project work on "A STUDY ON ORGANISATIOAL CULTURE AND ITS INFLUENCE ON EMPLOYEE JOB SATISFACTION" for a period of 20 days.

We provided all the required information to the student and completed his project under our guidance.

For Aditya Birla Fashion & Retail

Authorized Signatory

aluru-5



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CERTIFICATE

This to certify that Mr. Mohan H R bearing the Register No: B1823024, student of third year BBA of our college has prepared a project report titled "A Study on Last Mile Delivery and its Impact towards Customer Satisfaction"— with reference to Swiggy Bengaluru as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Signature

Principal

MES Institute of Management
Raiajinagar, Bangalore-560 010



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h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Ms. Monika K bearing the Register No: B1823025, student of third year BBA of our college has prepared a project report titled "A Study on Attitude of Investors towards Various Investment Avenue with reference to Bank of Baroda", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Signaturecipal

MES Institute of Management Rajajinagar, Bangalore-560 010

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MSRIT:GEN:2021-22:13

23.08.2021

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Ms, Monika K (B1823025) student of MES INSTITUTE OF MANAGEMENT has done here final year project at **Bank of Baroda, MSRIT Branch, Bangalore**

The project entitled "STUDY ON ATTITUDE OF INVESTORS TOWARDS VARIOUS INVESTMENT AVENUE" I have read the project report submitted by her and hereby certify that the student has successfully completed the project.

We wish her all the very best in all her future endeavors.

Yours faithfully

(Ch Srinivasulu)

Source

Asst. General Manager





MES INSTITUTE OF MANAGEMENT

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Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr. Nithish K bearing the Register No: B1823026, student of third year BBA of our college has prepared a project report titled "A Study on Training and Development in an Organisation"— with reference to Shree Raksha Labs Pvt. Ltd. as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Signature

Principal

MES Institute of Management Raiajinagar, Bangalore-560 010



SHREERAKSHA LABS PRIVATE LIMITED

Care Forever.....

No.64, 2nd Main, Opp. Pavan English School, Beside Srirampura Metro Station Nagappa Block, Devaiah Park, Bangalore - 560021.

E-Mail: rakshadiagnostics44@gmail.com Ph: 080 2332 6273. Mob: +91 98452 80679



To

22.08.2021

Principal

MES Institute of Management

Rajajinagar, Bangalore - 560020

Sir

Sub: Project work at our Laboratory for Mr Nithish K

Ref: Your letter dated 02.08.21

With reference to the above it is to confirm that Mr Nithish K under university registration number B1823026 had successfully completed his project work, training and internship at our Diagnostic Center today i.,e.22.08.2021.

Thanking you

Yours Truly

For Shreeraksha Labs Private Limited

Authorized Signagory



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. NIVEDITHA.B.G bearing the
Register No.B1823027, student third year BBA of our college
has prepared a project report titled "A Study on Performance
Appraisal System At LAKSHA KONNECTION" as a partial
fulfillment of requirements for the award of Bachelor's degree
in Business Administration for Academic Year 2020-2021
submitted to Bangalore Central University.

Date: 23.08.2021

Signature

Principal

MES Institute of Management Baialinagar, Bangaloro-580 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-managemen

CERTIFICATE

This is to certify that Ms. Pallavi H G bearing the Register No.B1823028, student third year BBA of our college has prepared a project report titled "A Study On Customer Satisfaction on Active Honda" as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

Sharole 8

Principal M.E.S. Institute of Management Rajajinagar, BANGALORE - 10.



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-managen

CERTIFICATE

This is to certify that Mr. Panka Ramakrishna bearing the Register No.B1823029, student third year BBA of our college has prepared a project report titled "A Study On Customer Perception for Hyundai Cars with reference to Advaith Motors" as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

MES Institute of Management Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Prajval V bearing the Register
No.B1823030, student third year BBA of our college has
prepared a project report titled "A Study On Brand Awareness
and Perception with reference to Bajaj Allianz" as a partial
fulfillment of requirements for the award of Bachelor's degree
in Business Administration for Academic Year 2020-2021
submitted to Bangalore Central University.

Date: 23.08.2021

Sharadas Signature

Principal

MES Institute of Management

Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Prajwal S bearing the Register

No.B1823031, student third year BBA of our college has

prepared a project report titled "A Study On Customer

Satisfaction with reference to Nandini Milk Products" as a

partial fulfillment of requirements for the award of Bachelor's

degree in Business Administration for Academic Year 2020
2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharada Signature

Principal

MES Institute of Management

Palajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. Prathiksha R bearing the Register No.B1823032, student third year BBA of our college has prepared a project report titled "A Study On Work Engagement Among Private School Teachers" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

MES Institute of Management Rajajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Ms. Preetha S bearing the Register No: B1823033, student of third year BBA of our college has prepared a project report titled "A Study on Employee Motivation Techniques Adopted by Small Scale Industries with reference to Dowin Hydraulics", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Sharaola S Signature

MES Institute of Management Palailinagar, Bangalore-560 01



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr.Rahul S bearing the Register No: B1823034, student of third year BBA of our college has prepared a project report titled "A Study on Employee's Job Satisfaction"- with reference to Siddhartha Logistics as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

MES Institute of Management Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

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College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr. Rajath Gowda R bearing the Register No: B1823035, student of third year BBA of our college has prepared a project report titled "A Study on Employer and Employee Relationship and its Impacts on Employee Performance"- with reference to Transorion Logistics Services Pvt. Ltd. as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

Place: Bangalore

Principal

MES Institute of Management

Rajajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. RAKSHITHA bearing the Register No.B1823036, student third year BBA of our college has prepared a project report titled "A Study on Customer Employee Relations" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharade ?

Principal
MES Institute of Management
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

L Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. SADHANA SAHANI bearing the Register No.B1823037, student third year BBA of our college has prepared a project report titled "A Study on Capital Budjecting" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

Principal
MES Institute of Management
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Sagar L M bearing the Register

No.B1823038, student third year BBA of our college has

prepared a project report titled "A Study on Recruitment and

Selection Process in Avasarala Technology Ltd." as a partial

fulfilment of requirements for the award of Bachelor's degree in

Business Administration for Academic Year 2020-2021

submitted to Bangalore Central University.

Date: 23.08.2021

Signature

Principal

MES Institute of Management

MES Institute of Management Rajajinagar, Bangalore-560 010

Avasarala Technologies Limited



60, K Choodahalli. Somanahalli Gate 26th KM Kanakapura Road, Bangalore – 560 082, INDIA

CIN: U85110KA1987PLC008228

Phone : +91 96866 82581 +91 96866 82582 E-mail info@avasarala.com



ATL/HRD/2021

23rd August, 2021

To Whomsoever it may Concern

This is to certify that Mr. Sagar L M pursuing B B A (Finance) VI Semester, at MES Institute Of Management (enrollment no: B1823038) has carried out his "Internship" in our organization from 5th August 2021 to 23rd August 2021.

During the above period, we found him to be a good learner.

We wish him all the very best for his future endeavors.

For Avasarala Technologies Ltd.,

Balaraja G H

Executive - HR & Admin



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. SHARANYA bearing the Register

No.B1823039, student third year BBA of our college has

Customer

prepared a project report titled "A Study on the Satisfaction

With The Reference Of GK Travels" as a partial fulfillment

of requirements for the award of Bachelor's degree in Business

Administration for Academic Year 2020-2021 submitted to

Bangalore Central University.

Date: 23.08.2021

Signature

Principal

MES Institute of Management

Palailinagan, Bangalore 560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. SHASHIKALA.M bearing the Register No.B1823040, student third year BBA of our college has prepared a project report titled "A Study on the Strategies Used In Selection Process" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature
Principal
MES Institute of Management
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. SHEETAL HOSAMANI bearing the Register No.B1823041, student third year BBA of our college has prepared a project report titled "A Study on Payroll System With Reference to SRC Enterprises" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

MES Institute of Management Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Shiva Shankar .S bearing the Register No.B1823042, student third year BBA of our college has prepared a project report titled "A Study on Customer **Experience & Satisfaction Towards Online Banking Service** In State Bank of India", as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Place: Bangalore

MES Institute of Management Raiajinagar, Bangalore-560 010





A PROJECT REPORT ON

""A STUDY ON CUSTOMER EXPERIENCE & SATISFACTION TOWARDS ONLINE BANKING SERVICES IN STATE BANK OF INDIA".

Submitted in partial fulfillment of the requirement for the award of degree of

BACHELOR OF BUSINESS ADMINISTRATION

OF

BANGALORE CITY UNIVERSITY

Submitted by

SHIVA SHANKAR S

Reg. No. B1823042

Under the guidance of

Mrs.Sushmitha. V

(Asst.professor, MES institute of management)

COMMERCE AND DEPARTMENT OF MANAGEMENT



M.E.S INSTITUTE OF MANAGEMENT

RAJAJINAGER

BANGALORE – 560021



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

f : 080 23128321 Principal : 080 23128338 E-mail : mesinstitute@gmail.com Website : mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. SHOBHA.R bearing the Register No.B1823043, student third year BBA of our college has prepared a project report titled "A Study on the Recruitment And Selection Process At KS&DL" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature Principal

MES Institute of Management Raiajinagar, Bangalore-560 010

SE110KA1980SGC003871

ಕರ್ನಾಟಕ ಸೋಪ್ಸ್ ಅಂಡ್ ಡಿಟರ್ಜೆಂಟ್ಸ್ ಲಿಮಿಟೆಡ್

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಒಂದು ಉದ್ಯಮ)

Karnataka Soaps & Detergents Limited

(A Government of Karnataka Undertaking)



Date: 25.08.2021

KSDL/HRD/59[C]-A/21-22/39/

CERTIFICATE

This is to certify that Ms. Shobha. R. USN No.B1823043 Student of BBA MES Institute of Management Vidyavihara, #25/1, 17 Main, 2nd Block. Rajajinagr Bengaluru-560010 has completed her Project work on "A Study on Recruitment and Selection Process on Mysore Sandal Soap Factory" at Karnataka Soaps & Detergents Limited Bengaluru-560055, from: 31.07.2021 to 25.08.2021.

Wishing her all the best for future Career.

Asst.General Manager
[Human Resource & Development]

AMBIKA RAMRAO

Asst. General Manager (HRD) Karnataka Soaps & Detergents Limited (A Government of Karnataka Undertaking) Bangalore - 560 055

MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

180 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. Sneha A bearing the Register

No.B1823044, student third year BBA of our college has

prepared a project report titled "A Study On Financial

Statement Analysis of Bhajarang Industrial Packaging" as a

partial fulfilment of requirements for the award of Bachelor's

degree in Business Administration for Academic Year 2020
2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharida S Signature

PRINCIPAL

MES Institute of Management

Rajajinagar, Bangalore-560 010

MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This to certify that Mr.Suhas Malige G C bearing the Register No: B1823045, student of third year BBA of our college has prepared a project report titled "A Study on Sales and Services of Prestige Products", as a partial fulfilment of requirements for the award of Bachelor's degree in Business Administration for the Academic Year 2020-2021 submitted to Bangalore City University.

Date: 23.08.2021

MES Institute of Management
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

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College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. Sumukh B.S bearing the Register

No.B1823046, student third year BBA of our college has

prepared a project report titled "A Study on Customer

Satisfaction Towards Services Provided By Karnataka

Bank", as a partial fulfillment of requirements for the award of

Bachelor's degree in Business Administration for Academic

Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharodes Signature Principal

MES Institute of Management Raiajinagar, Bangalore



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengalury City University

College Code: 2807

"Vidyevihere", # 25/1, 17th Main, 2nd Block, Rajajinogas, Bongaluru - 560 010.

. Off : 080 23128521 Principal : 080 23128338 E-mail : masinstitute@ymail.com Website : mediastitutide@in@ibi@io@disnayament

To

Director

Crescent Credit Outsourcing Pvt Ltd #53.3rd Cross,Bangiyappa Garden, Shanthinagar,Bengaluru-560027.

Dear Sir/Madam.

Sub - Project Report

This is to certify that **Mr.Syed Rehan.S** is a bona fide student of our College, presently pursuing Final Year BBA course under Bengaluru City University.

It is mandatory under the University guidelines that every management student should associate with an Industry, based on their area of specialization for a minimum period of one month and complete a Project and submit to the University through their College.

We thank you very much for the co-operation extended to our student and request you to assist him with his Project requirements. We would like assure you that the student will abide your company rules and confirm the information provided by you will be used strictly for the Project only.

His University Registration no is: B1823047

Thanking you

shareles.

For MES Institute of Management

PRINCIPAL

MES Institute of Management
Rajajinagar, Bangalore-560 010



PROJECT COMPLETION CERTIFICATE

Date:

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Syed Rehan. S (Reg. No. B1823047) a final year student of BBA studying in M.E.S institute of Management, has completed his project work on **ABSENTEEISM AMONG EMPLOYEES** at Crescent Credit Outsourcing Solutions Pvt. Ltd. # 53. 3rd Cross, Bangiyappa Garden, Shanthi Nagar, Bengaluru, 560 027 for the period of one month.

During the period we found the student is sincere regular and eager to learn to gather required information.

For

Crescent Credit Outsourcing Solutions Pvt. Ltd

For Crescent Credit Outsourcing Solutions Pvt, Ltd.

Asgar Ali Director



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

h. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. VARANASI PRANATHI bearing the Register No.B1823050, student third year BBA of our college has prepared a project report titled "A Study on Organization culture And Its Impact On Employee Behavior With Reference To Lakshya konnextions" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature Principal

MES Institute of Management
Raiajinagar, Bangalore-560 010



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. VARSHITHA.P bearing the Register No.B1823051, student third year BBA of our college has prepared a project report titled "A Study on Industrial Sickness With Reference To Small Scale Industry" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

MES Institute of Management Raiajinagar, Bangalore-560 010

SDS Futura Blocks Pvt. Ltd.

Factory: No. 62-3. Ajjanahalli, Tavarekere Hobli, Bangalore South Taluk No. 2. 2nd Floor, 36-1, Munivenkatappa Complex, Bellary Main Road, Ganganagar, Bangalore - 560 032.

Date: 27th July 2021

CERTIFICATE

This is to certify that Ms. Varshitha P bearing the Register No. B1823051, Third year BBA student of MES Institute of Management, Banglore. Have successfully completed her Project on "A Study on Industrial Sickness with Referenceto Small Scale Industry in SDS Futura Blocks Pvt. Ltd. in our organisation the period of 5th July to 23rd July 2021.

Her performance and conduct during the project was good.

Yours Sincerely SDS Futura Blocks Pvt. Ltd.

FOR SDS FILTURA BLOCKS PVI. L.



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. VIDHYA.R bearing the Register
No.B1823052, student third year BBA of our college has
prepared a project report titled "A Study on the HR Particeses
Towards KS&DL" as a partial fulfillment of requirements for
the award of Bachelor's degree in Business Administration for
Academic Year 2020-2021 submitted to Bangalore Central
University.

Date: 23.08.2021

Signature
Signature
MES Institute of L'ananomore
Raioccasa Discharge de la constitute de la



ಕರ್ನಾಟಕ ಸೋಪ್ಸ್ ಅಂಡ್ ಡಿಟರ್ಜೆಂಟ್ಸ್ ಲಿಮಿಟೆಡ್

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಒಂದು ಉದ್ಯಮ)

Karnataka Soaps & Detergents Limited

(A Government of Karnataka Undertaking)



KSDL/HRD/59[C]-A/21-22/41/

Date: 25.08.2021

CERTIFICATE

This is to certify that Ms. Vidhya. R. USN No.B1823052 Student of BBA MES Institute of Management Vidyavihara, #25/1, 17 Main, 2nd Block. Rajajinagr Bengaluru-560010 has completed her Project work on "A Study on HR Practices in Mysore Sandal Soap Factory" at Karnataka Soaps & Detergents Limited Bengaluru-560055, from: 31.07.2021 to 25.08.2021.

Wishing her all the best for future Career.

Asst.General Manager
[Human Resource & Development]

AMBIKA RAMRAO
Asst. General Manager (HRD)
Karnataka Soaps & Detergents Limited
(A Government of Karnataka Undertaking)
Bangalore - 560 055



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

Ph. Off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. VIDYA M bearing the Register No.B1823053, student third year BBA of our college has prepared a project report titled "A Study on the Efficiency Of The Sales Technique Towards KS&DL" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Sharaola S Signature Principal

MES Institute of Management Raiajinagar, Bangalore-560 010

IN: CSE110KA1980SGC003871



ಕರ್ನಾಟಕ ಸೋಪ್ಸ್ ಅಂಡ್ ಡಿಟರ್ಚೆಂಟ್ಸ್ ಲಿಮಿಟೆಡ್ (ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಒಂದು ಉದ್ಯಮ)

Karnataka Soaps & Detergents Limited

(A Government of Karnataka Undertaking)



KSDL/HRD/59[C]-A/21-22/40/

Date: 25.08.2021

CERTIFICATE

This is to certify that Ms. Vidya. M. USN No.B1823053 Student of BBA MES Institute of Management Vidyavihara, #25/1, 17 Main, 2nd Block. Rajajinagr Bengaluru-560010 has completed her Project work on "A Study on the Efficiency of the Sales Technique" at Karnataka Soaps & Detergents Limited Bengaluru-560055, from: 31.07.2021 to 25.08.2021.

Wishing her all the best for future Career.

Asst.General Manager [Human Resource & Development]

> AMBIKA RAMRAO Asst. General Manager (HRD) Karnataka Soaps & Detergents Limited (A Government of Karnataka Undertaking) Bangalore - 560 055



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

'Vidyavihara', # 25/1, 17th Main, 2nd Block, Rajajinagar, Bengaluru - 560 010.

off: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr.YASHWANTH bearing the Register No.B1823056, student third year BBA of our college has prepared a project report titled "A Study on the Strategy .HR Management And Planning" as a partial fulfillment of requirements for the award of Bachelor's degree in Business Administration for Academic Year 2020-2021 submitted to Bangalore Central University.

Date: 23.08.2021

Signature

PRINCIPAL

MES Institute of Management

Rajajinagar, Bangalore-560 010

20th AUG 202

SR NO: SVHR021/121

INTERNSHIP CERTIFICATE OF COMPLETION

This is to certify that Mr. Yashwanth S (REG ID: B1823056), B.B.A (Bachelor of

from 12th August 2021 to 25th August 2021 on Study of Strategic HR Management and weeks of Technical Internship cum Training Program with Sevat Technologies, Bengaluru Administration) from M.E.S Institute Of Management, Bengaluru has undergone 2 Planning and supported for our On-Going projects.

commitment throughout the duration. His conduct and behavior was found to be good. He took keen interest in the work assigned to him and has shown a high level of

We wish him all the very best for his future endeavors.

Human Resources Team Bangalore



MES INSTITUTE OF MANAGEMENT

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: 080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Mr. GURU RAJA. K bearing the
Register No.B1890040, student third year BBA of our college
has prepared a project report titled "A Study on Preference
Investment Options Preferred By The Salaried Class With
Reference To SRC Enterprises" as a partial fulfillment of
requirements for the award of Bachelor's degree in Business
Administration for Academic Year 2020-2021 submitted to
Bangalore Central University.

Date: 23.08.2021

Sharade S Signature

Principal

MES Institute of Management Raiajinagar, Bangalore-560 016



MES INSTITUTE OF MANAGEMENT

Affiliated to Bengaluru City University

College Code: 2807

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080 23128321 Principal: 080 23128338 E-mail: mesinstitute@gmail.com Website: mesinstitutions.in/web/mes-management

CERTIFICATE

This is to certify that Ms. Nisarga H N bearing the Register

No.B190041, student third year BBA of our college has

prepared a project report titled "A Study On Impact of

Training on Employee Performance with reference to

Lakeshya Konnextions" as a partial fulfilment of requirements

for the award of Bachelor's degree in Business Administration

for Academic Year 2020-2021 submitted to Bangalore Central

University.

Date: 23.08.2021

Signature

Principal
MES Institute of Management

Rajajinagar, Bangalore-560 010